



## HOME HEALTH CARE SERVICES SUPPLEMENTAL APPLICATION

Applicant Name: \_\_\_\_\_

DBA: \_\_\_\_\_  
(If more than one entity/subsidiary, please attach description and % owned for each)

For Profit     Non-Profit     Partnership     Other (specify): \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Date business established: \_\_\_\_\_ # of years under present management: \_\_\_\_\_

Federal Employer Tax I.D. Number: \_\_\_\_\_

Website address (if available): \_\_\_\_\_

Name and phone number of person to contact for inspection: \_\_\_\_\_

### SUBMISSION REQUIREMENTS

- PHLI Home Health Care Supplemental Application
- ACORD Applications (Applicant Information, including Crime and Umbrella)
- 5 Years of currently valued carrier loss runs
- Copy of State(s) Home Health Care License(s) and most recent State Licensure survey
- Brochures
- Copy of all Federal and State complaint investigation reports in the last 12 months
- (If contracted with Nursing Homes, Assisted Living and Hospitals); Provide copies of Indemnification Agreement, Hold Harmless Agreement, Additional Insured Provisions

### APPLICANT INFORMATION

1. List the Applicant's states and territories radius of operation from main address: \_\_\_\_\_
2. Is the Applicant licensed in all states in which it is operating?  Yes     No  
If "no", please list states of operation where not licensed: \_\_\_\_\_  
If "no", please describe how these functions are monitored? \_\_\_\_\_
3. Is the Applicant Medicare licensed and certified?  Yes     No
4. Is the Applicant Medicaid Licensed and certified?  Yes     No



5. Has the Applicant's license ever been suspended, revoked, voluntarily surrendered or undergone enforcement action?  Yes  No  
If "yes", provide specifics and corrective action taken: \_\_\_\_\_
6. Does common ownership (over 50%) exist with any other operation?  Yes  No  
If "yes", give names and types of operations managed and owned: \_\_\_\_\_
7. Total annual Gross Revenues: \$ \_\_\_\_\_  
Total receipts from Medicare: \$ \_\_\_\_\_  
Total receipts from Medicaid: \$ \_\_\_\_\_  
Total receipts from Private Pay: \$ \_\_\_\_\_
8. Does the Applicant contact with a hospital or skilled nursing facility for inpatient beds?  Yes  No  
If "yes", please explain: \_\_\_\_\_
9. Is the Applicant a member of any State Association?  Yes  No  
If "yes", please provide the name of the State Association: \_\_\_\_\_
10. Is the Applicant a member of any other industry association(s)?  Yes  No  
Please specify: \_\_\_\_\_  
Member #: \_\_\_\_\_

Types of Services Provided:		
Service	Service	Service
<input type="checkbox"/> Adult Day Care %	<input type="checkbox"/> Hospice %	<input type="checkbox"/> Pet Therapy %
<input type="checkbox"/> Chemotherapy %	<input type="checkbox"/> Infant Care %	<input type="checkbox"/> Pharmacy %
<input type="checkbox"/> Child Day Care %	<input type="checkbox"/> Infusion Therapy %	<input type="checkbox"/> Physical Therapy %
<input type="checkbox"/> Clergy %	<input type="checkbox"/> Meals on Wheels %	<input type="checkbox"/> Radiation Therapy %
<input type="checkbox"/> Clinical Care %	<input type="checkbox"/> Medical Equip. Supplier %	<input type="checkbox"/> Rehabilitation % %
<input type="checkbox"/> Companion / Sitter %	<input type="checkbox"/> Nurse Practitioner %	<input type="checkbox"/> Respiratory Therapy %
<input type="checkbox"/> Dialysis %	<input type="checkbox"/> Occupational Therapy %	<input type="checkbox"/> Speech Therapy %
<input type="checkbox"/> Dietician / Nutritionist %	<input type="checkbox"/> Pediatric Care %	<input type="checkbox"/> Skilled Nursing Care %
<input type="checkbox"/> General Nursing (LPN/LVN) %	<input type="checkbox"/> Personal Care %	<input type="checkbox"/> Ventilator: %
	<input type="checkbox"/> Other: %	<input type="checkbox"/> Other: %
		ABOVE MUST TOTAL 100%: %

Location of Services Provided:		
Type	Type	Type
<input type="checkbox"/> Private Homes %	<input type="checkbox"/> Hospitals %	<input type="checkbox"/> Clinics %
<input type="checkbox"/> Doctor's Offices %	<input type="checkbox"/> Nursing Homes %	<input type="checkbox"/> Owned Facility %
<input type="checkbox"/> Assisted Living Facilities %	<input type="checkbox"/> Other: %	<input type="checkbox"/> Other: %
		ABOVE MUST TOTAL 100%: %

Supplemental Services (Supplying health care providers to other facilities for a fee): IF "NO" check here:		
Type	Type	Type
<input type="checkbox"/> Private Homes %	<input type="checkbox"/> Hospitals %	<input type="checkbox"/> Clinics %
<input type="checkbox"/> Doctor's Offices %	<input type="checkbox"/> Nursing Homes %	<input type="checkbox"/> Owned Facility %
<input type="checkbox"/> Assisted Living Facilities %	<input type="checkbox"/> Other: %	<input type="checkbox"/> Other: %
		ABOVE MUST TOTAL 100%: %



Employees / Independent Contractors – Annual Staffing:						
	Employees		Independent		Annual Payroll	
	Full Time	Part Time	Full Time	Part Time	Employees	Independent Contractors
Acupuncturist						
Certified Nurse Anesthetist						
Clergy / Chaplain						
Clerical						
Dietitian						
Nurses (RN)						
Homemaker / Home Health Aid						
LPN / LVN						
Medical Director						
Nurse Practitioner						
Occupational Therapist						
Pharmacist						
Physical Therapist						
Physician						
Physician Assistant						
Psychiatrist						
Psychologist						
Respiratory Therapist						
Social Worker						
Speech Therapist						
Volunteers						
Other (specify):						
<b>Total:</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

11. Describe any additional contracted Home Health Care operations (if different from above types):

12. Describe any changes in operations planned within the next year:

13. Is the Applicant accredited or a member of the following Health Care Organizations:

- a. Community health Accreditation Program (CHAP)?  Yes  No
- b. Joint Commission on Accreditation of Health Care Organizations (JCAHO)?  Yes  No
- c. Any other accrediting organization (please specify)?  Yes  No

Member #: \_\_\_\_\_

14. Has the Applicant ever been under investigation or convicted by any state or local authorities, the FBI or Department of Justice?

If "yes", please explain:

15. Have any claims / suits been made within the last five years against the Applicant?  
If "yes", please attach copy of insurance company loss reports for each claim or suit. (Specify date, description, amount paid and amount outstanding for each claim). Yes No
16. Is the Applicant aware of any circumstances which may result in any claim or suit made (including request for medical records)?  
If "yes", please explain: Yes No
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17. Has any company declined, canceled or refused to renew any of the Applicant's Workers' Compensation, Professional, or General Liability Insurance?  
If "yes", please explain: Yes No
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**HIRING / SCREENING**

1. Are all employees and contractors screened to rule out drug, alcohol and sexual abuse? Yes No
2. Check all methods used in hiring all employees or independent contractors:
- Drug Testing Yes No
  - Criminal Background Checks – Federal Yes No
  - Criminal Background checks – State Yes No
  - Reference Checks Yes No
  - Personal Interview Yes No
  - Sexual Abuse Registry Yes No
  - Validate Work History Yes No
  - Validate Education Yes No
  - Verify Current Certification / Professional License Yes No
  - Validate Driver's License Yes No
  - Validate Personal Auto Insurance and Limits (if operating owned vehicle during company hours) Yes No
3. How are references checked: Written Verbal Both  
If verbal only, please explain:
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4. Are all of the above methods done prior to hiring?  
If "no", please explain: Yes No
5. Are job descriptions provided for all professional and nonprofessional employees? Yes No
6. Does the Applicant verify certificate and / or professional licensure status of employees and independent contractors? Yes No
7. What is the average staff turnover rate:
8. Does the Applicant verify if potential employees and or independent contractors have ever had their license revoked or suspended, or disciplinary action taken against them? Yes No

**RISK MANAGEMENT**

1. Does the Applicant utilize a formal written Loss Prevention, Quality Assurance, or Risk Management Program? Yes No  
If "no", please explain: \_\_\_\_\_

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2. Does the Applicant verify certificate and / or professional licensure status of employees and independent contractors? Yes No
3. Are independent contractor's required to carry their own workers' compensation coverage? Yes No  
Limits of Liability: \$ \_\_\_\_\_
4. Are certificates of insurance maintained on file for all employees and independent contractors and updated annually? Yes No
5. Is the overall responsibility for Risk Management assigned to one individual in your organization? Yes No  
If "yes", please list name and title: \_\_\_\_\_  
If "no", please describe how these functions are monitored: \_\_\_\_\_

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6. Does the Applicant have a formal workplace injury report procedure in place? Yes No
7. Does the Applicant have formal documented training in place for the following:
 

a. Crisis Management	<input type="checkbox"/> Yes	<input type="checkbox"/> No
b. Disposal of Medical waste	<input type="checkbox"/> Yes	<input type="checkbox"/> No
c. First Aid	<input type="checkbox"/> Yes	<input type="checkbox"/> No
d. AED Training	<input type="checkbox"/> Yes	<input type="checkbox"/> No
e. Infusion Therapy	<input type="checkbox"/> Yes	<input type="checkbox"/> No
f. Safe lifting, transferring, and client handling	<input type="checkbox"/> Yes	<input type="checkbox"/> No
g. Blood borne Pathogen	<input type="checkbox"/> Yes	<input type="checkbox"/> No
h. Safe use of equipment	<input type="checkbox"/> Yes	<input type="checkbox"/> No
i. Other (please list): _____	<input type="checkbox"/> Yes	<input type="checkbox"/> No
8. Are companion care providers certified through the National Association for Home Care and Hospice (NAHC)? Yes No
9. Is the staff informed of AIDS/HIV Patients? Yes No



**AUTO INFORMATION**

- 1. Does the Applicant own or lease any vehicles? Yes No
  - 2. Does the Applicant need coverage for non-owned automobiles? Yes No
  - 3. Does the Applicant have a program to monitor an employee's personal auto liability insurance program?
    - a. At time of hire? Yes No
    - b. Annually? Yes No
  - 4. Does the Applicant run MVRs on all employees?
    - a. At time of hire? Yes No
    - b. Annually? Yes No
    - c. Randomly (based on accidents or suspicions) Yes No
  - 5. What action is taken if an "unacceptable" driver is identified?
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- 6. Do all Applicant's employees or volunteers transport clients in their own automobiles (appointments or errands)? Yes No
  - Does the Applicant transport non-ambulatory clients? Yes No
  - Does the Applicant contract with an ambulance or livery service to transport clients? Yes No
  - How many drivers use personal vehicles for business regularly? \_\_\_F/T \_\_\_P/T\_\_\_Volunteer
  - How many drivers use personal vehicles for business occasionally? \_\_\_F/T \_\_\_P/T\_\_\_Volunteer
  - What is the maximum and minimum age of drivers allowed to drive clients? \_\_\_ Max\_\_\_Min
  - Does the Applicant allow personal use of a company-owned vehicle? Yes No
  - Does the Applicant make sure travel logs are kept for all drivers? Yes No



1717 Arch Street, 45<sup>th</sup> Floor  
Philadelphia, PA 19103

**FRAUD NOTICE**

**NOTICE TO PENNSYLVANIA APPLICANTS:** ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY INSURANCE COMPANY OR OTHER PERSON FILES AN APPLICATION FOR INSURANCE OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE INFORMATION OR CONCEALS FOR THE PURPOSE OF MISLEADING INFORMATION CONCERNING ANY FACT MATERIAL THERETO COMMITS A FRAUDULENT INSURANCE ACT WHICH IS A CRIME AND SUBJECTS SUCH PERSON TO CRIMINAL AND CIVIL PENALTIES.

**RESIDENTS OF NEW JERSEY APPLICANTS:** ANY PERSON WHO INCLUDES ANY FALSE OR MISLEADING INFORMATION ON AN APPLICATION FOR AN INSURANCE POLICY IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES.

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Insured Signature

Date

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Agent Signature

Date